



Returned Merchandise Authorization Request

Majorpower Corporation
7011 Industrial Drive
Mebane, NC
27302.
U.S.A.

Phone: 919-563-6610
www.Majorpower.com

Customer with knowledge of equipment and reported issue(s).

Company Name:	
Contact Name:	
Return Address:	
State/Province:	
Zip/Postal code:	
Contact Phone:	
Contact Email:	

Date (MM/DD/YYYY)	Model Number	Detailed Description of Reason for Return

Majorpower Corporation Standard RMA Procedure

Please assist us by completing the following steps so we may resolve the problem as quickly as possible.
-OPEN THIS FORM WITH ADOBE READER OR ACROBAT TO UTILIZE FILL-IN FEATURE.

1. Please have the RMA form filled out and returned via email to tech-support@majorpower.com
 - a. Customer on RMA form should be end user or installer of problem equipment
 - b. Engineer/Tech should be the contact on this form who has intimate knowledge of problem.
 - c. Please make sure the RMA form is filled out as completely as possible.
 - d. Majorpower Serial Number must be included. (found on top panel and/or side panel)
2. Tech-Support will need to speak with the Engineer or Technician listed on the RMA.
 - a. This allows us to clearly understand the nature of problem and many times can clarify a set-up or equipment setting issue and resolve the problem.
 - b. **Advance Replacement will not be authorized without Tech-Support speaking to the Engineer or Technician.**